

VOICES OF

Southwest Medical Center

How long have you worked at SWMC?

I have been working at SWMC for almost 15 years. I started in October of 2008. I worked on the Medical/Surgical unit for about 10 years. I currently work on the OB unit and have been there for 5 years.

Tell us a bit about your job.

I have many jobs in OB. My main role is being the Birth Clerk. I help new parents fill out the birth worksheet. So I enter all the information for their newborn's birth certificate. I am also a newborn hearing screener. Newborns need a hearing screening before discharge to see if there may be any possible hearing loss. Aside from birth certificates and hearing screens, I am a CNA. I help set up rooms for inductions coming in. I set up the delivery tables, and help reposition patients, especially those who have epidurals and cannot move. I stock rooms and make patient charts. These are just a few of the many things I do!

What is most rewarding about your job?

The most rewarding part is being able to help new parents. I enjoy watching new mothers bond with the newborn they just had. I also really enjoy giving the newborn their first bath and taking cute pictures for the parents to have.

“Live every moment. Laugh every day.
Love beyond words.”



BERENICE SANTIAGO
BIRTH CLERK - CNA

What is one accomplishment, personal &/or professional that you are most proud of & why?

My biggest accomplishment would be my children. I love helping and watching them grow. I enjoy taking them to their sporting events. I really enjoy being there for the games they win and I'm there to comfort them when they lose. I let them know they did great and if they gave it all they had - I'm proud of them.



Born:
Silver City, NM

Raised:
*Grand Island, NE
& Liberal, KS*



Favorite Artist:
Morgan Wallen



Favorite Food:
Green Enchiladas



Favorite Hobbies:
Spending time with my family & reading