

VOICES OF

Southwest Medical Center

How long have you worked at SWMC?

I have been with SWMC for the last four years as a Customer Service Representative in the Marketing Department.

Tell us a bit about your job.

My job includes greeting, directing, & assisting patients & visitors to their destinations. I get my exercise in, averaging about eight to ten thousand steps each day. I also help take care of the large plants in the Admissions area. We offer & maintain a coffee bar from 6 am to 10:30 am. We ensure the wheelchairs are clean & ready to use when patients arrive. My job description cannot be summed up in one paragraph - there are many various as-needed tasks that vary from day to day.

What is most rewarding about your job?

The people are truly grateful for the help we offer them. They are thankful for our hospital, the staff, & the services we provide. Some patients drive from surrounding towns to receive their care here at SWMC. They often comment on how much they appreciate the greeters & other staff they see throughout the facility. Those comments make my job rewarding.

“Surround yourself with those who see greatness within you, even when you don't see it yourself. Never give up the pursuit of your dream.”



GLENDA MCVEY
CUSTOMER SERVICE REP

What is one accomplishment, personal &/or professional that you are most proud of & why?

Personally - my family, especially my husband & my two granddaughters. We have been blessed to have them live with us for the last 17 years. Professionally - most of my employment has been in healthcare, including Epworth & Cimarron Pathology. Prior to coming to SWMC, I was fortunate to work in various areas for about 25 years.



Born:
Saint Francis, KS

Raised:
Johnson, KS



Favorite Artist:
Too many to choose from, I enjoy most music!



Favorite Food:
Mexican Food



Favorite Hobbies:
Medical/nutritional books