

VOICES OF

Southwest Medical Center

How long have you worked at SWMC?

I've been at Southwest Medical Center for the past five years. I work at the 15th Street Family Care Center as a Certified Medical Assistant. I work alongside Tracy Fowler serving pediatric patients.

Tell us a bit about your job.

I triage babies, kids, and adolescents. I also administer vaccines and injections. One of my big roles is to make sure kids follow the correct vaccination schedules. I'm also in charge of the referral process. I fill out the paperwork when kids need to be transferred to a specialist for a chronic condition or if they have special health care needs. I'm also in charge of the Vaccines for Children Program. It's a state program available to low-income families which allows their children to receive the proper immunizations. There are certain regulations that we have to follow, and I'm in charge of making sure the proper protocols are met. For example, I have to make sure the temperature ranges on vaccines are within their limits. I am also in charge of the vaccine inventory. The state does a site visit every year, and it is my role to make sure we are in compliance.

What is most rewarding about your job?

The most rewarding thing is to see all these kids grow up and to know that somehow I was a part of providing their care. It's very common to have a child come in as a baby, and I am still a part of their care as a teenager. Because of the relationship built throughout the years, they feel very comfortable with me when they come to the doctor.

What is one accomplishment, personal or professional, that you are most proud of & why?

I'm very proud of how much I've learned throughout the years. I think it's helped me personally because it's helped me keep my own kids healthy. I am also very proud of the compliments I receive from patients and their parents. It makes me feel like I've made a positive impact on their lives. I feel happy because not only do I help my kids and family, but I can make a difference in my community too.



ADRIANA RIOS
CERTIFIED MEDICAL ASSISTANT



Born & Raised:

Born: *Mexico City, Mexico*
Raised in: *Southern California*



Favorite Artist:

I don't have one. I like all types of music.



Favorite Food:

All foods, but my favorite are green enchiladas.



Help others that are in need, without expecting anything in return.

