

VOICES OF

Southwest Medical Center

How long have you worked at SWMC?

I have been with Southwest Medical Center for 5 years and 9 months. I started in the billing department in Patient Financial Services. I worked in that department for a year. Shortly after, I transferred to the accounting department and did payroll for a year and a half. I've been the staff accountant for three years now.

Tell us a bit about your job.

I am the Staff Accountant here at SWMC. We keep records, maintain financial reports, prepare budgets, file billing, and complete general bookkeeping. To be more specific, I have to balance on a daily basis. This means we receive payments from patients and insurance companies daily and that is part of balancing. I have to make sure those payments are posted. I also pay taxes and reconcile to the hospital's accounts monthly. I also serve on the hospital's Quality Impact Team: Workplace of Choice. We organize retirements and employee celebrations to boost morale.

What is most rewarding about your job?

The most rewarding part of my job is the feeling I have to know that I actually make a difference at Southwest Medical Center. Another rewarding part of my job is the friendships I have created here. I've met a lot of great people who have become a part of my support system and family. I am blessed to be surrounded by so many caring individuals.

What is one accomplishment, personal or professional, that you are most proud of & why?

My daughters are my biggest accomplishment. I have a 14-year-old daughter named Dayanara and a 9-year-old daughter named Kamila. They are my world and the reason why I strive to be a better person every day. Another personal accomplishment for me is going back to school. I am currently working on my Bachelor's degree in Accounting. It has been a challenge, but it will be worth it. I am proud of myself for this accomplishment.



SUSANA JUAREZ
STAFF ACCOUNTANT



Born & Raised:

Born in Mexico, raised in Liberal



Favorite Artist:

I don't have a favorite. I love all types of music.



Favorite Food:

Pasta, Pizza, & Chocolate



Train your mind to see the positive in every situation.

