VOICES OF

Southwest Medical Cen

How long have you worked at SWMC?

3 years total. I began my career at SWMC in 2018, working as a Dietary Aide in Food & Nutrition Services. I prepared nutritious meals for patients & staff. Six months later, I had an opportunity to take on a new role in the Laboratory department as a Phlebotomist.

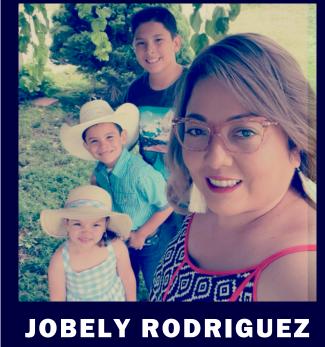
Tell us a bit about your job.

Currently, I am a Lab Assistant and Phlebotomist in the Laboratory Department. Part of my daily duties is to perform drug, alcohol, & COVID-19 tests on people of all ages. I also have the responsibility of taking blood from patients & properly labeling samples with the patient information and lab test orders from the doctor.

What is most rewarding about your job?

The interaction with different people in the community is very rewarding. I've worked with several of these people multiple times, & they grow to become more than just a patient to me. I'm very grateful to be bilingual. This allows me to interact with Spanish-speaking patients & build relationships with them. I really enjoy it when I'm able to work with the doctors & nurses here. I work with a great Laboratory team & they are a huge reason my job is as rewarding as it is. We're more than coworkers, we're a family.

What is one accomplishment, personal or professional, that you are most proud of & why?



Lab Assistant/Phlebotomist



Born & Raised: Mexico



Favorite Artist: Selena



Favorite Food: Enchiladas



Hobbies:

Family time with my children



I'm always happy. Even if someone makes me mad or has a negative attitude, I remain positive & happy.

Personal: I don't have just *one* accomplishment, I have *three*. Their names are Manuel, Emmanuel, & Alondra. Without a doubt, my three beautiful children are my biggest accomplishment. Professional: I'm proud to be part of the SWMC team and to be able to help minimize the spread of COVID-19 in our community by detecting early positive cases.