

# VOICES OF

## Southwest Medical Center

### How long have you worked at SWMC?

3 years total. I began my career at SWMC in 2018, working as a Dietary Aide in Food & Nutrition Services. I prepared nutritious meals for patients & staff. Six months later, I had an opportunity to take on a new role in the Laboratory department as a Phlebotomist.

### Tell us a bit about your job.

Currently, I am a Lab Assistant and Phlebotomist in the Laboratory Department. Part of my daily duties is to perform drug, alcohol, & COVID-19 tests on people of all ages. I also have the responsibility of taking blood from patients & properly labeling samples with the patient information and lab test orders from the doctor.

### What is most rewarding about your job?

The interaction with different people in the community is very rewarding. I've worked with several of these people multiple times, & they grow to become more than just a patient to me. I'm very grateful to be bilingual. This allows me to interact with Spanish-speaking patients & build relationships with them. I really enjoy it when I'm able to work with the doctors & nurses here. I work with a great Laboratory team & they are a huge reason my job is as rewarding as it is. We're more than coworkers, we're a family.

### What is one accomplishment, personal or professional, that you are most proud of & why?

**Personal:** I don't have just *one* accomplishment, I have *three*. Their names are Manuel, Emmanuel, & Alondra. Without a doubt, my three beautiful children are my biggest accomplishment.  
**Professional:** I'm proud to be part of the SWMC team and to be able to help minimize the spread of COVID-19 in our community by detecting early positive cases.



**JOBELY RODRIGUEZ**  
Lab Assistant/Phlebotomist



**Born & Raised:**  
*Mexico*



**Favorite Artist:**  
*Selena*



**Favorite Food:**  
*Enchiladas*



**Hobbies:**  
*Family time with my children*



*I'm always happy. Even if someone makes me mad or has a negative attitude, I remain positive & happy.*

