

TEAM MEMBER SPOTLIGHT

Cindy Long, *Ward Clerk*
Medical/Surgical - 3rd Floor



#1 Tell us a bit about your job.

As a Ward Clerk, many expectations are required of me. I greet people, answer phone calls, and direct staff/family members to the appropriate source. I help CNAs and nurses as needed and perform office duties. Overall, I ensure the floor runs smoothly.

#2 How long have you worked at SWMC?

I have worked at SWMC for 23 years. I began my career in August of 1998. My initial job was as a CNA on the Skilled Nursing Unit. I transitioned to Activity Coordinator for a few years and also helped in the Psychiatric Unit. Then, I became a receptionist for the Psychiatric Unit until it closed. I worked as a receptionist at the Family Practice Clinics and ultimately returned to the Medical Surgical Floor as a CNA. The Ward Clerk position became available and I chose that path and I have been a Ward Clerk ever since.

#3 What is the most rewarding part of your job?

Knowing that you have made a difference in someone's life is rewarding. A simple smile can brighten someone's day and make a difference in their life.

#4 What is one accomplishment, personal or professional, that you are most proud of & why?

I'm proud to have been here for twenty-three years. Being part of Southwest Medical Center as a seasoned employee is a great accomplishment for my career. My family is my greatest triumph!



Born & Raised: Ulysses, KS & raised in Sublette, KS



Favorite Food: Pizza & sweets



Hobbies: Bowling & concerts



Favorite Artist: Tracy Lawrence, George Strait, & Garth Brooks



Quote that best describes your personality:

"Loyalty is a two-way street. If I'm asking for it from you, then you're getting it from me."



Random Fact: I eat candy and drink pop ALL THE TIME.



Nickname: Cindas or Lauper

