



SWMC COMMUNITY *benefit*

REPORT | YEAR 2020

About Southwest Medical Center

Our Mission: “We Care.”

Our Vision: “To be the Medical Center of choice for Southwest Kansas & the surrounding region.”

Located in Liberal, Kansas, SWMC operates as a not-for-profit acute care hospital. Southwest Medical Center is governed by a Board of Trustees appointed by the Board of County

Commissioners of Seward County, Kansas, and an administration selected by the Board of Trustees. No taxes are levied by the Board of County Commissioners of Seward County, Kansas, for operating, maintaining, equipping, and improving the hospital. Through the years, SWMC has become a regional medical center serving patients from a five-state region of Kansas, Colorado, Oklahoma, Texas, and New Mexico.



SWMC Launches Patient Family Advisory Council



SWMC launched its first PFAC the end of April 2021. The council consists of patients and family members of patients who have received services at the hospital. The mission of the SWMC PFAC is to facilitate collaboration between patients, family members, hospital staff, administration, and physicians in order to enhance the overall patient care experience. PFAC members will have a valuable impact on the patient experience through sharing their ideas and providing feedback on the planning, design, and execution of health system-based programs and services.

COVID-19: We Are All In This Together

There is no doubt that 2020 has been one of the most challenging years. But despite the obstacles of the pandemic, we’ve learned that it takes a village to fight COVID-19. We are proud to have partnered with many wonderful organizations to ensure our neighbors impacted by the crisis had the food that they need. Residents in our community were able to drive through and pick up non-perishable items and resources.

There were no requirements or qualifications to receive the items. Overall, we distributed over 3,000 food boxes, and 5,000 COVID safety kits. We are proud to have reached over 14,000 individuals. This event would not have been possible without the generous support of United Healthcare, Seward County Community College, Genesis Family Health, United Way, LACF, and others.

This year taught us that when we stick together, we are an immovable force for good!



Southwest Medical Center serves patients 24 hours a day, 365 days a year.



8 thousand people treated in our Emergency Department



54 thousand outpatient visits conducted



12 thousand inpatient care days



3 thousand patients admitted for care & treatment



8 hundred babies delivered



Average length of stay: **3.5 days**



Southwest Medical Center
101 bed - acute care hospital

SWMC's Care Centers

- | | |
|------------------------------|------------------------------|
| 15th Street Family | Orthopedic & Sports Medicine |
| Dermatology | Pediatric |
| General Surgery & Wound Care | Urology |
| McMurry Family | Women's Specialty |
| Guymon, OK | Liberal, KS & Guymon, OK |

CARING for ALL PATIENTS

Southwest Medical Center is dedicated to providing patients & their families with elite-level, cost-effective care. As a community hospital for the insured & uninsured, our facility cares for all who walk through our doors. The unpaid cost of patient care totaled more than **\$2 million** in 2020.

PAYROLL EXPENSE

The amount of salaries & wages paid to employees in exchange for services rendered by them to the hospital.



BAD DEBT (at cost)

The cost of services submitted for payment by a third-party payer or patient that are not paid in full.



PAYROLL BENEFITS EXPENSE

Compensation provided in a form other than wages.



FINANCIAL ASSISTANCE (at cost)

The cost of providing free or discounted health services for individuals who cannot afford to pay for their care and qualify for financial assistance.

SPONSORSHIPS & DONATIONS

It was our pleasure to be able to support the following activities & organizations during the past year:

- After Proms
 - Beaver
 - Guymon
 - Hugoton
 - Liberal
 - Meade
 - Satanta
 - Sublette
 - Tyrone
- Baker Arts - Night of Lights
- Liberal Chamber of Commerce
 - Chamber Bash
 - Duck Race/Chili Cook-Off
 - Golf Tournament
- Cinco de Mayo Committee
- Crossroads Riding Center
 - Little Britches Rodeo
- OK Kids Day
- Historical Society - Oz Fest
- Kiwanis
- K-State Research & Extension
 - Dining with Diabetes
- LHS Boys Golf
- Liberal Band Boosters - Fish Fry
- Liberal Bee Jays - Buyout Game
- Liberal Recreation Department
 - Arkalon Assault
 - OK Kids Day
 - Pumpkin Hunt
 - Youth Summer League
- Liberal Swim Team
- MacArthur Elementary Color Run
- Rotary
- Saints Booster Club
- Seward Co. 5-State Fair
- Seward Co. United Way
 - Golf Tournament
- Sunflower Booster Club

CAPITAL IMPROVEMENTS

Ventilators
Vapotherm
Ultrasound Unit
Commercial Dishwasher
Operating Room Scopes
Omniceil - Pharmacy Units
OB Patient Room Remodel
Operating Room Video System
Electronic Medical Record Upgrade Expansion

2020 TOTAL: **\$4,161,688**

OUR FOUR AIMS



Improve Patient Outcomes

We dedicate ourselves to improving patient lives through elite-level health care.



Enhance Patient Experience

We understand, listen, and heal; this is our commitment to every patient, every time.



Care for the Caregiver

We nurture our work family through mutual respect, service to others, and lifting each other up.



Reduce the Cost of Care

We hold ourselves accountable to be wise stewards of resources through action and integrity.

Quality Healthcare Close to Home

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